

## Do you have a suggestion, feedback or complaints?

- We are constantly reviewing our processes to ensure that we are providing the best possible care for our patients. We welcome any feedback that you might have about our services or products.
- You can get in touch with us through our contact us form on our website, through email or by phone. Your feedback will help us shape the service that we provide so that it best meets your requirements/needs.
- We are committed to providing the highest level of service to our patients. If you have a complaint, please fill out our complaint form on our website. We take any complaints seriously and follow the procedure that meets the national criteria.

You can find out more about our pharmacy by visiting our website,

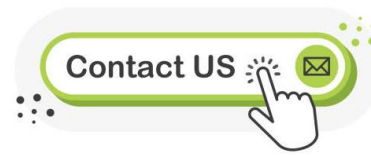
[www.tameside-pharmacy.co.uk](http://www.tameside-pharmacy.co.uk).

Alternatively, you can email us at

[info@tameside-pharmacy.co.uk](mailto:info@tameside-pharmacy.co.uk)

You can also get in touch with our team by phone

xxxxxxxxxxx



**118 Market Street**

**Hyde**

**SK14 1EX**

**Tel: xxxxxxxxxx**

**Info@tamesidepharmacy.co.uk**

**www.tameside-pharmacy.co.uk**

*\*Please note you must not attend the premise as we are a distance selling pharmacy\**

### **Opening Hours:**

Monday 09:30-17:30

Tuesday 09:30-17:30

Wednesday 09:30-17:30

Thursday 09:30-17:30

Friday 09:30-17:30



**Providing NHS services**



TAMESIDE PHARMACY

**Your independent online community pharmacy**

### **Key Services:**

***NHS prescription Delivery***

***Free same day delivery\****

***Free Blister Pack service if eligible***

***New Medicine Service***

*\*Assuming items in stock and prescription received before 4pm*



## ABOUT US

We are an online pharmacy, also known as Distance Selling Pharmacy. Our pharmacy offers a wide range of services to cater for your health needs, wherever you live in England.

Our services are delivered virtually and medications are delivered to you by post. As an online-only pharmacy, you are not allowed to visit the pharmacy's physical location.

We are a fully-registered online pharmacy, registered with the General Pharmaceutical Council.

Our pharmacy team is available during the opening hours for any queries by phone or email.

## Our NHS services

- **Dispensing NHS prescriptions**

Get your NHS prescription dispensed and delivered to your address anywhere in England. Save time with our hassle-free prescription dispensing and delivery service.

Nominate our pharmacy for electronic prescriptions so that your prescriptions can be sent directly by your doctors to us and we will deliver the medication to your address.

- **Free Same-Day Delivery for Urgent Prescriptions\***

If you have an urgent prescription, please get in touch with our team, where possible we will try to deliver the prescription on the same day or the next day.

- **Blister pack Service\*** if meets eligibility criteria

If you are unable to manage your medication in original packs, we offer a free blister pack Service. Get in touch with our team to find out if you meet the eligibility criteria.

- **Electronic Prescription Service (EPS)**

Now you can nominate us as your pharmacy of choice by getting in touch with our team or by speaking with your GP. Your NHS prescriptions will be sent electronically to us and we will get your medication ready and deliver it to your address.

- **NHS unwanted medication disposal service**

Unwanted medicines should be returned to pharmacies for sale disposal. Contact our team for details.

- **Sign-posting**

If we are unable to provide the treatment option or solution for your query, our pharmacy team will sign-post you to a suitable local service where possible.

- **Self-care & health advice**

Our pharmacy team is fully trained in providing advice on a wide range of healthcare conditions and queries relating to self-care.

Please get in touch with our pharmacy team for expert health advice on healthy living advice, health conditions, prescriptions and over-the-counter medications.

- **New Medicine Service**

With your consent our pharmacists will counsel on medicines started for long term conditions that fall into an eligible medication group.

## Our Private Service

- **Private Prescriptions**

We dispense and deliver private prescriptions at competitive rates. Simply get in touch with our team to get a quote for your private prescription medicines. We are a fully registered online pharmacy in the UK, order with confidence.